



## Frequently Asked Questions

Q: How much is the New Morning-Care + K-Play Monthly Pass?

A: It is \$170 per month per family.

Q: If I have 2 children or more, how much will it cost? What if I have 3 or more kids?

A: The cost of the Morning-Care + K-Play Monthly Pass will remain \$170 for all children enrolled in the Lower Elementary Schools.

Q: What if I have children at different Lower Elementary Schools?

A: The Morning-Care + K-Play Monthly Pass is not site specific. Families can have children in two different Lower Elementary Schools and the same rate will apply.

Q: When do I have to register for the Morning-Care + K-Play Monthly Pass?

A: Parents should enroll by the 5th of the month PRIOR to when they need care. For example: If a family needs care for December, they would need to enroll by November 5th.

Q: Is walk-in care an option for families?

A: No, SMART-E does not accept students on a walk-in basis as communicated since the last school year.

Q: Is daily registration an option for families?

A: No, SMART-E will no longer accept students registering on a daily basis effective October 1, 2018.

Q: Why is daily registration being discontinued? I enjoyed the flexibility it gave our family.

A: We understand that daily registration was helpful to families. However, this practice is increasingly difficult to maintain. This practice presented administrative and safety challenges, such as maintaining accurate daily rosters and collecting the appropriate emergency contact and medical information for each student.

Q: What does the new Morning-Care + K-Play Monthly Pass include?

A: For TK/K Early Birds: 7:30am- 8:30am and one hour of K-Play in the afternoon.

For TK/K Late Birds: 7:30am-9:30am

For 1st-3rd (4th at HE & AR): 7:30am-8:30am



# New Morning-Care + K-Play Pass

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Q: I have a TK/K enrolled in SMART-E Aftercare; do I need to purchase the new Morning Care and KPlay pass?

A: TK/K that are enrolled in aftercare do not need to purchase the pass UNLESS parents want children to have care between 7:30am-8:30am.

Q: I have a Late Bird TK/K child enrolled in aftercare; what time can I drop off my child in the morning?

A: Parents can drop off their Late Bird TK/K at the earliest at 8:30am. If parents need to drop off their Late Bird TK/K earlier than 8:30am, the new Morning-Care + K-Play pass would need to be purchased.

Q: Did I do my math right? It will cost me less than \$4.50/hour if I have a Grade 2 child and a Kinder?

A: Yes because your Kinder child will have 2 hours of care and your Grade 2 child will have 1 hour of care every school day.

Q: Who will walk my TK and Kinder child to class? Who will pick them up?

A: A SMART-E staff member will escort the TK/K children to their class and will pick up the Early Birds at dismissal.

Q: I went on the website to purchase and it asked me to pay \$170 for the 2nd child, how is that a family rate?

A: The practice will be the same as a sibling discount. PRIOR to enrolling your 2nd and subsequent child you will need to contact [smarteinfo@scsdk8.org](mailto:smarteinfo@scsdk8.org) for a 100% discount code for the 2nd and subsequent child BEFORE you purchase the NEW Morning-Care + K-Play Monthly Pass.

Q: I already paid for 2 days at the daily rate for a future month. What do I do?

A: Nothing is required immediately. We will notify you prior to that date to see if you would like to convert the daily purchases into the Morning-Care + K-Play Monthly Pass. If you DO NOT then nothing else is needed, your child(ren) will be on the roster on the days you purchased. You may be asked to complete medical and emergency contact forms if you have not done so already. If you DO want to convert to the Morning-Care + K-Play Monthly Pass then we will ask for payment of \$140 (\$170 less \$30).



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Q: Is there a registration fee?

A: Yes, there is a \$100 per family registration fee. A family that has already paid the registration fee will not be charged again for the 2018-19 school year.

Q: Does my child have to attend Morning-Care or K-Play every day?

A: No, once the Morning-Care + K-Play Monthly Pass is purchased parents can choose to use only the days that are needed as it suits the family schedule.